

Covered Products: Wireless sensor Networks (See Chart Below)

Beanair warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on day of purchase by original owner and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period Beanair will provide a new or remanufactured part, at Beanair’s option, to replace the failed defective part at no charge for the part.

All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

Sensor series	Product name	Warranty period in years
2.4GHz	BeanDevice® 2.4GHZ ONE-T	2 YEARS
	BeanDevice® 2.4GHZ ONE-TH	
	BeanDevice® 2.4GHZ ONE -TIR	
	BeanDevice® 2.4GHZ ONE -TIR-MED	
	BeanDevice® 2.4GHZ AN-420	
	BeanDevice® 2.4GHZ AN-mV	
	BeanDevice® 2.4GHZ AN-V	
	BeanDevice® 2.4GHZ AX-3D	
	BeanDevice® 2.4GHZ AX-3DS	
	BeanDevice® 2.4GHZ HI-INC	
	BeanDevice® 2.4GHZ AX-3D XRange	
	BeanDevice® 2.4GHZ AX-3DS XRange	
	BeanDevice® 2.4GHZ HI-INC XRange	
	BeanDevice® 2.4GHZ INC	
	BeanGateway® 2.4GHZ Indoor Ethernet & Modbus	
BeanGateway® 2.4GHZ Outdoor Ethernet, Modbus and 4G versions		
Wilow®	Beandevic® Wilow® AX-3D	2 YEARS
	Beandevic® Wilow® AX-3DS	
	Beandevic® Wilow® HI-INC	
	Beandevic® Wilow® X-INC	
	Wilow® IOT Gateway	
BeanScape®	BeanScape® 2.4GHz Manager/Lite/Basic/Premium/Premium/Multiview	3 YEARS
	BeanScape® Wilow® Manager/Lite/Basic/RA	

Ask about our extended warranty program.

Validity

The warranty is valid only when:

1. The product is purchased from Beanair authorized distributors.
2. The Product is NOT transferable to any third party either in ownership or during the period of contract.
3. The Product is not repaired by any party other than those appointed by Beanair.
4. The MAC ID label should not be defaced or removed from the Product.

Exclusion

The warranty is not applicable to:

1. Damage or loss caused by modification, alteration, repair by any unauthorized party.
2. Damage or loss caused by mishandling of the customer or person(s) that has accessed to the Product in the customer’s premise.
3. Normal wear and tear.
4. Damage or loss caused by Acts of God or any other sources beyond ’s control.
5. Damage or loss caused by another device that is connected to the Product.
6. Damage resulting from accidents, misuse, abuse, tampering or failure of the customer to follow normal operating procedures outlined in the user manual.

7. General Maintenance and servicing.

Warranty procedures and remedies

In the rare case that your machine arrives and does not work, the only course of action is repair or replacement AT MANUFACTURERS DECISION.

Read the document: « *Return Material Authorization (RMA) Policy for BEANAIR Products* »

The warranty is void if: The damages are as result of an accident, abuse, alteration, non-authorized usage, a major force, or use of other electricity than that indicated on the product.

The warranty is void if: repairs, modifications, or alterations were done by a person not authorized by Beanair.

Certain parts of the equipment are not covered by the Beanair warranty due to the fact they require replacement after multiple use. For example, push buttons, batteries, primary cell, etc. These parts will eventually require replacement at the owners cost.

The manufacturers will not be held responsible for damages or monetary loss related to the purchase or the use of their equipment. Beanair excludes his responsibility for all physical and moral damages linked to the purchase and use of their products. In all cases, the damages cannot exceed the purchase price paid by the initial owner.

The final decision to honor the warranty is taken by Beanair personnel after a technical inspection after the owner returns defective products.

This warranty excludes:

1. Shipping costs for replacement parts
2. Shipping costs of defective devices
3. Replacement costs of products worn out by normal use
4. Replacement costs of products due to neglect, abuse and lack of maintenance

Warranties are **NON-TRANSFERABLE**

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